



STOP SALE

Release Date: September 02, 2022

RZR

Communication #: Z-22-04

Model Year(s): 2021-2023

— Confidential and Proprietary —

VERSION: R03 (December 01, 2022)

****Small number of VINs moved to Z-22-08 that have repair available****

IMPORTANT STOP RIDE / STOP SALE NOTICE!

Stop selling and riding affected vehicles immediately.

SUBJECT: FUEL TANK LEAK PURPOSE

Polaris has determined that some Model Year 2021-2023 RZR Pro XP 4 and 2022-2023 RZR Turbo R 4 vehicles may develop a fuel leak at the fuel pump assembly joint on the fuel tank. The potential leak area is in close proximity to a hot surface, posing a fire hazard and risk of serious injury.

Polaris is currently evaluating a repair procedure for vehicles affected by the Stop Ride / Stop Sale. This communication will be updated with additional information as soon as it's available.

NOTICE

Based on ongoing investigation, Polaris is expanding the Stop Sale / Stop Ride population on the previously issued Z-22-04 to include some Model Year 2023 RZR Pro XP 4 and some Model Year 2022-2023 RZR Turbo R 4 vehicles. Reference Unit Inquiry to verify affected VINs.

IMPORTANT AFFECTED VIN UPDATE

If a VIN shows Z-22-04, is a repair available as of 12/01/2022? If a VIN shows affected by Z-22-04 as of 12/01/2022, no repair is available. Polaris is currently evaluating a repair procedure for vehicles affected by Z-22-04 Stop Ride / Stop Sale. Z-22-04 will be updated with additional information as soon as it's available.

Will any VINs be affected by both Z-22-04 and Z-22-08? No, each VIN will only be affected by Z-22-04 or Z-22-08, never both.

Will the repair for Z-22-04 be fuel tank replacement? The repair path has not been determined for Z-22-04. Dealers should not order parts for VINs on Z-22-04 until this document is updated with the repair path.

What is the purpose of Z-22-08? A small subset of VINs were moved from Z-22-04 to Z-22-08 as a result of continued investigation on the VIN expansion. If a VIN shows Z-22-08, it indicates that the repair is available and can be completed. Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED RANGE
2021-2023	RZR Pro XP 4	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.
2022-2023	RZR Turbo R 4	

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REVISION INDEX

IMPORTANT

Please review the following table as important changes have been made to this Stop Sale / Stop Ride.

REVISION	RELEASE DATE	UPDATES
R01	09/02/2022	Initial Stop Sale / Stop Ride Release.
R02	11/29/2022	Expanded affected VIN population. Updated affected models and model years.
R03	12/01/2022	Small number of VINs moved to Z-22-08 that have repair available.

CUSTOMER NOTIFICATION

Polaris will notify consumers by letter (and email if available) immediately and follow-up with an additional notification when the repair details are released. Dealers should also contact owners of affected VINs / PINs to inform them of the STOP RIDE announcement.

CONTACT POLARIS

If you have questions that are not addressed in this document or in the Safety Recall FAQ, contact Polaris Service through Ask Polaris or by phone at 800-330-9407 (US/Canada Dealers Only).

DEALER - WHAT TO DO?

Original population: As of September 02, 2022, **YOU MUST NOT SELL OR DELIVER** any **NEW OR USED Model Year 2021-2022 RZR Pro XP 4** vehicles affected by this **Stop Sale / Stop Ride** until it is repaired according to the **Safety Recall**.

NOTICE

As of 12/01/2022, a small subset of this population was moved to Z-22-08 Fuel Tank Replacement.

Expanded population: As of November 29, 2022, **YOU MUST NOT SELL OR DELIVER** any **NEW OR USED Model Year 2021-2023 RZR Pro XP 4 and 2022-2023 RZR Turbo R 4** vehicles affected by this **Stop Sale / Stop Ride** until it is repaired according to the **Safety Recall**.