



STOP SALE

Release Date: December 12, 2022

RGR

Communication #: R-22-03

Model Year(s): 2021-2023

— Confidential and Proprietary —

VERSION: R01 (December 12, 2022)

IMPORTANT STOP RIDE / STOP SALE NOTICE!
Stop selling and riding affected vehicles immediately.

SUBJECT: FUEL PUMP LEAK

PURPOSE

Polaris has determined that some Model Year 2021-2023 *RANGER XP 1000 / XP 1000 Crew* and *RANGER 1000 / 1000 Crew* vehicles may develop a fuel leak at the fuel pump outlet connector on the fuel tank due to the supplier's manufacturing process. The potential leak area is in close proximity to a potential ignition source, posing a fire hazard and risk of serious injury.

Polaris is currently evaluating a repair procedure for vehicles affected by the Stop Sale / Stop Ride. This communication will be updated with additional information by the end of 2022.

NOTICE

Review the Affected Service Parts section on [page 2](#) of this document.

AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED RANGE
2021-2023	<i>RANGER XP 1000</i>	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.
	<i>RANGER XP 1000 Crew</i>	
	<i>RANGER 1000</i>	
	<i>RANGER 1000 Crew</i>	

CUSTOMER NOTIFICATION

Polaris will notify consumers by letter (and email if available) immediately and follow-up with an additional notification when the repair details are released. Dealers should also contact owners of affected VINs / PINs to inform them of the STOP RIDE announcement.

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CONTACT POLARIS

If you have questions that are not addressed in this document, contact Polaris Service through Ask Polaris or by phone at 800-330-9407 (US/Canada Dealers Only).

DEALER - WHAT TO DO?

As of December 12, 2022, **YOU MUST NOT SELL OR DELIVER** any **NEW OR USED Model Year 2021-2023 RANGER XP 1000 / XP 1000 Crew and RANGER 1000 / 1000 Crew** vehicles affected by this **Stop Sale / Stop Ride** until it is repaired according to the **Safety Recall**.

AFFECTED SERVICE PARTS

Dealers are required to review their service parts inventory, service parts sales, and repair order information for affected fuel pump service kits and fuel tank assemblies.

Dealer – What to do? STOP selling any affected part numbers below immediately.

Review parts sales, repair orders, and warranty information for the affected parts in the affected date range below. If service parts are determined to be affected, dealers are required to contact customers and instruct them to stop riding immediately using the consumer letter on the following page of the PDF document. Polaris will update this communication with repair information when available.

Fuel pump service kits and fuel tank assemblies potentially affected by the Stop Sale:

PART NUMBER	PART DESCRIPTION	AFFECTED DATE RANGE
2208123	FUEL PUMP KIT	Any part purchased from Polaris, sold to a customer, or installed after 02/01/2022.
2521943	FUEL TANK ASSEMBLY	
2522060	FUEL TANK ASSEMBLY	



Polaris Industries Inc.
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT STOP RIDE NOTICE

This notice applies to your vehicle

Subject: **2021-2023 RANGER XP 1000 / XP 1000 Crew and
RANGER 1000 / 1000 Crew Fuel Pump Leak**
PLEASE READ IMMEDIATELY

VIN: R-22-03
First Name Last Name
Address
City, State ZIP

Dear Polaris Owner,

Polaris Industries Inc. is issuing a Stop Ride notice to affected owners of some Model Year 2021-2023 RANGER XP 1000 / XP 1000 Crew and RANGER 1000 / 1000 Crew vehicles because we have determined that some vehicles may develop a fuel leak at the fuel pump outlet connector on the fuel tank due to the supplier's manufacturing process. The potential leak area is in close proximity to a potential ignition source, posing a fire hazard and risk of serious injury.

Polaris is currently evaluating a repair for this concern. At the time of availability, Polaris will notify dealers and reply to you by mail (and email if available). This work will be performed by your dealer at no cost to you. Polaris has informed the Consumer Product Safety Commission about the issue.

Polaris will send you an update by the end of 2022.

What you should do:

DO NOT OPERATE YOUR VEHICLE.

AFTER Polaris has informed you of a repair and parts availability, contact your authorized Polaris dealer to schedule an appointment to have the repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Polaris dealer.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 working days after the day on which the notice is received.

If you need assistance contacting or locating a Polaris dealer, or if you have questions your Polaris dealer is not able to address, contact our Polaris Owner Connections Department at 1-800-POLARIS (765-2747), scan the QR code, or go to <https://www.polaris.com/en-us/self-help/>.



We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world-class products for riders to enjoy.

Sincerely,

Polaris Off-Road Vehicles