



STOP SALE

Release Date: August 30, 2022

SNO

Communication #: S-22-09

Model Year(s): 2013-2023

— Confidential and Proprietary —

VERSION: R01 (August 30, 2022)

IMPORTANT STOP RIDE / STOP SALE NOTICE!
Stop selling and riding affected vehicles immediately.

SUBJECT: SNOWMOBILE FUEL TANK PURPOSE

Polaris is issuing a Stop Sale notice for affected Model Year 2021-2023 MATRYX, 2015-2022 AXYS, and select Model Year 2013-2014 Trail Performance (Pro-Ride) snowmobiles.

Polaris has determined that with degraded fuel, and especially after extended storage, some snowmobiles may pose a risk of fire due to electrostatic discharge (ESD) inside the fuel tank. Under specific conditions, vapors may be ignited inside the fuel tank, posing a potential injury hazard.

If a rider needs to start their snowmobile, they must make sure the fuel tank is full and, if it is not, then they need to add fresh gasoline to fill the tank. Polaris is currently evaluating a repair procedure for this concern and will provide an update to dealers in the coming weeks.

AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED RANGE
2013-2014	600/800 PRO-RIDE RUSH	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.
2013-2014	600/800 PRO-RIDE Switchback	
2015-2020	600/800/850 AXYS RUSH	
2015-2021	600/800/850 AXYS Switchback	
2016-2022	600/800/850 AXYS RMK	
2016-2021	800/850 SKS	
2017-2021	600 Voyageur 144	
2018-2022	800 TITAN	
2019-2022	600/800/850 AXYS INDY	
2022-2023	650 Voyageur 146	
2021-2023	650/850 MATRYX INDY	
2021-2023	650/850 MATRYX Switchback	
2022-2023	650/850 MATRYX RMK	
2022	MATRYX BOOST RMK	
2023	PROSTAR TITAN	

The information contained within this document is confidential and protected by U.S. and international copyright laws, and is the property of Polaris Inc. This document is provided for the sole use of authorized Polaris dealers and distributors. This document is not to be distributed, duplicated, or copied, digitally or otherwise, without the written consent of Polaris Inc.

CUSTOMER NOTIFICATION

Polaris will notify consumers by letter (and email if available) immediately and follow-up with an additional notification when the repair details are released. Dealers should also contact owners of affected VINs / PINs to inform them of the STOP RIDE announcement.

CONTACT POLARIS

If you have questions that are not addressed in this document, contact Polaris Service through Ask Polaris or by phone at 800-330-9407 (US/Canada Dealers Only).

DEALER - WHAT TO DO?

As of August 30, 2022, **YOU MUST NOT SELL OR DELIVER** any **NEW OR USED Model Year 2021-2023 MATRYX, 2015-2022 AXYS, and select Model Year 2013-2014 Trail Performance (Pro-Ride) snowmobiles** affected by this **Stop Sale / Stop Ride** until it is repaired according to the **Safety Recall** bulletin.